

Dr Georges Mouton - January to April 2017

| Question | Number of Yes | Number of No | Number of N/A | % of Yes |
|--|---------------|--------------|---------------|----------|
| 1. Was the practitioner polite and considerate? | 31 | 1 | 0 | 97% |
| 2. Did the practitioner listen to what you had to say? | 32 | 0 | 0 | 100% |
| 3. Did the practitioner give you enough opportunity to ask questions | 32 | 0 | 0 | 100% |
| 4. Did the practitioner answer all your questions? | 31 | 1 | 0 | 97% |
| 5. Did the practitioner explain things in a way you could understand? | 32 | 0 | 0 | 100% |
| 6. Are you involved as much as you want to be in the decisions about your care and treatment? | 28 | 2 | 2 | 88% |
| 7. Do you have confidence in the practitioner? | 30 | 0 | 2 | 94% |
| 8. Did the practitioner respect your views? | 29 | 1 | 2 | 91% |
| 9. If the practitioner examined you, did he or she respect your privacy and dignity? | 23 | 0 | 8 | 72% |
| 10. By the end of the consultation, did you feel better able to understand and/or manage Your condition and your care? | 29 | 1 | 1 | 91% |